

# Ancillary Organisations and their Roles

## Roles of the Ancillary Organizations in relation to aviation

"Ancillary services are those offered by an organization to support its main activities" (Univsource.com, 2009).

### Tour Operators



A Tour operator in the UK is 'Titan Travel' and they manage bookings and provide vocational packages (Titantravel.co.uk, 2016). In General the role of tour operators is to provide vocational packages which include arrangements for travel, recreation, hotel and dining. They purchase the packages and resell them to their customers to gain or make profit. Tour Operators are sometimes called travel agents (Reference, 2016).

### Ground Handling Agents

Handling Agents are employed by airports and airlines. Wolfe (n.d.) states that the duties of handling agents are;

- ⇒ To Provide handling equipment to airports
- ⇒ Monitor Customer Safety
- ⇒ Sort baggage and Freight
- ⇒ Wash the exterior of the planes
- ⇒ They also operate dual Vehicles to fuel planes

The **Fuel Suppliers** also works with handlings agents at the airport to fuel the plane before take-off.

### Cleaning Companies

According to Mitie.com (2016), airports hire cleaning companies to ensure the environment is clean. These companies must;

- ⇒ Clean the airport surrounding and inside the aircrafts
- ⇒ They recycle waste materials or products for airports



### In-flight Catering Companies

These are Airline Caterer who prepare and deliver food to planes before take-off (Woods, 2009). Airports and airlines hire catering companies to prepare food/meals for airlines. They get a time when airlines will depart and arrive so that they can prepare the meals, make menus and guidelines. This is the food that airlines offers while in the plane.



### Aircraft manufacturers

Airbus (2016), states that "Creating the best and safest aircraft is Airbus' mission". Airbus is a type of aircraft. The role of Aircraft Manufactures is to focus on the safe operation of an aircraft by making quality, on time, on cost, aircrafts for customers to purchase (airbus, 2016).



### Airline Engineering and Maintenance Companies

Delta Airlines operation offers aircraft maintenance services. Roles of Delta Tech Ops are to;

- ⇒ Repair, replace and re-manufacture parts of an aircraft.
- ⇒ Examine aircraft
- ⇒ Provide engineering support
- ⇒ They repair aircraft engine



They work 24 hours a day because their roles are important (Deltatechops.com, 2016).

### Engine Manufacturers

According to Rolls-royce.com (2016), Rolls Royce is one of the world famous suppliers of aircraft engines. They make engines for aircrafts and also for cars. In general, Engine manufactures roles are;

- ⇒ To creating or analyse cost estimation (Russell, 2016)
- ⇒ To provide power systems, design engines, manufacture and support a variety of products and services for air, sea and land applications (Rolls-royce.com, 2016).

## Evaluating the roles of regulatory bodies, trade associations and ancillary organisations in the aviation industry.



The aviation industry needs to be kept safe because this industry helps the country's economy rate to increase. By ensuring safety in the industry, rules need to be implemented and coordinated. Regulatory bodies, trade associations and the ancillary organizations all helps to maintain safety and also to ensure clean environments. Regulatory bodies implement rules to protect, maintain and secure the industry and they work with the trade associations to keep these rules in place. The trade associations work with the regulatory bodies and helps to promote the implemented rules that are of interest to them. By representing and promoting their interest they need ancillary organisations to help provide services that will keep these interests intact. Ancillary organisations provide services that will help airlines and airports operate in a safe and clean manner. Their roles are important as they are needed in the industry because without ancillary services airports, airlines or any organization that is a part of the aviation industry will not be comfortable or clean. Airports and airlines wouldn't operate like how their operation now.

### Conclusion

In the Aviation industry, regulatory bodies implement rules and the trade associations help organisations to keep the rules intact. By being able to control or keep these rules intact, ancillary organisations offers services that help the organization operate better.